Frequently Asked Questions

Which Vendor category should I apply to?

<u>General Vendors</u> include packaged foods (like candy and preserves), and retail items including skincare, books, art and crafts. Also in this category are for-profit businesses promoting their services such as lawyers or massage practitioners.

<u>Shared General Vendors</u> are any combination of the above services sharing a booth. It is up to the applicant to find a booth partner(s) and divide the space. A great way to save on vendor costs, and spend time with your friends who also own a small business! (Please note, general and food vendors cannot share booths as they are in separate areas)

<u>Food Vendors</u> include vendors selling any food being cooked or prepared onsite, including hot food, as well as cold salads and frozen desserts. (For prepackaged food sales, see General Vendor category.)

<u>Food Truck</u> category is only for food trucks equipped with food preparation and selling capabilities in a self-contained vehicle. Please note, food trucks must have their own generator, as we are unable to supply these vendors with electricity.

If you still are unsure which category your business falls under and would like clarification, please get in touch with our office via phone or email and we will assist you.

What's Included with the Booth?

You get the entire booth space (10x10 or 10x20) for vending the weekend of Afro-Carib Fest.

Do you supply Vendors with any of the following: tents, tables, chairs, extension cords, banners, signs, booth lighting, displays, or garbage bags?

No, we **do not** supply Vendors with tents, tables, chairs, extension cords, banners, signs, booth lighting, displays, or garbage bags. You are responsible for any and all components of your booth: including the setup, teardown and maintenance of all materials.

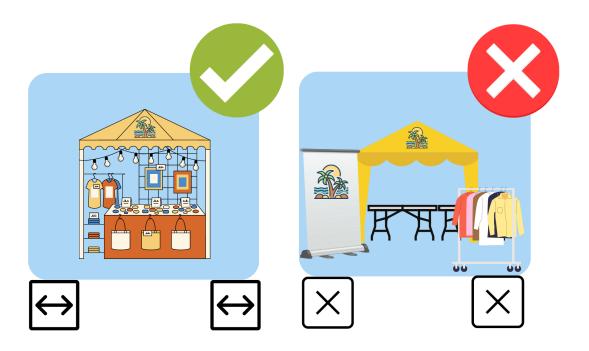
I'm a food vendor, how many extension cords should I bring to connect to power?

We recommend bringing at **LEAST 100 feet of extension cords** <u>per outlet</u>. To avoid any issues on the day of, be sure to check all cords are in working order and rated for outdoor use before packing them. You must ensure that all your appliances combined (including day-of items like phone chargers) are below the power supply limit. Exceeding power supply will overload Spider Boxes, and will cause outages for yourself and fellow vendors.

My setup involves lots of garment racks and overhanging displays, banners, condiment stands etc. placed around my 10' x 10' tent. Can I still apply as a 10' x 10' vendor?

The booth size categories indicate the maximum size of the **entire** footprint of your vending setup. If your entire setup (including all tents, displays and signage) is going to be larger than 10 feet by 10 feet, you should apply under the 10' x 20' category.

This is to ensure sufficient spacing between vendors for such considerations as emergency exit safety, as well as the accessibility of attendees using mobility devices. Please see below for an example of what a 10x10 tent in an allowed 10x10 booth might look like.



Is the event rain or shine?

Yes, ACF is a rain or shine event! Rain hasn't stopped us or our crowds of attendees in our 12-year history. In the event of serious weather concerns such as hailstorms or flooding, we will adhere to the safety recommendations of Environment Canada and close operations if necessary.

What is your Refund Policy?

All payments are final. No cancellations are permitted once vendors agree to participate. A refund, under any circumstance, will not be issued. ACF makes no guarantee of, and takes no responsibility for factors such as attendance, weather, profit and sales.

I have a question not answered in the FAQ, how do I get in contact with Afro-Carib Fest staff?

Thanks for your question! We can be reached anytime via email at info@afrocaribfestival.com. For telephone inquiries, please call our office at 416-345-1613, from Monday-Thursday during the hours of 9am-5pm.